

1 Year Free Electricity “Switch & Win” Contest (the “Contest”):

I SWITCH PTE LTD (“iSwitch”) invites homeowners to sign up for any of our residential electricity price plans to qualify for a chance to win 1 year’s worth of free electricity through the Contest (the “Prize”). All eligible customers who successfully sign up for any residential electricity plans between 01 November 2018 to 30 June 2019 will automatically qualify (“Entrant”). There will be a winner announced at the launch of the open electricity market of each zone (as specified in the rules below).

The following terms and conditions (“Rules”) shall apply to the Contest. By entering the Contest, an Entrant is indicating his/her agreement to be bound by these Rules. If you have any questions, please contact save@iswitch.com.sg.

Rules

1. *Eligibility:*
 - 1.1 The Contest is open to all Entrants who are residents of Singapore aged 18 years and above, except employees of iSwitch and its affiliates and the immediate family members of such employees.
 - 1.2 There is no additional entry fee to enter this Contest.
 - 1.3 All Entrants would need to be a new customer of iSwitch to qualify for the contest.
 - 1.4 All successful sign up between 01 November 2018 to 30 June 2019 will qualify.
 - 1.5 Entrants can sign up for any residential plan through the iSwitch website, roadshows or iSwitch partnership programs to qualify for the Contest.
 - 1.6 Only one entry per household.
2. There will be 4 winners in total for the Contest. Each winner will be chosen during a Facebook video during office hours at the specified date for each zone (the “Draw”), and such Draw shall be final, non-binding, and non-appealable. The Draw dates are as below:
 - Zone 1 – 1 Jan 2019
 - Zone 2 – 1 Mar 2019
 - Zone 3 – 1 May 2019
 - Zone 4 – 1 July 2019
3. The Prize is a 1 year’s worth of electricity supply for the winner’s home i.e. the winner’s home electricity bill will be paid by iSwitch capped at SGD 300 per month. The Prize is as stated, and no cash or other alternatives will be offered. The Prize is not transferable and must be accepted as awarded. iSwitch reserves the right at its sole discretion to substitute any prize with another of equivalent value without prior notice.
 - Free electricity up to SGD 300 per month (before GST) based on the chosen price plan.
 - If the monthly bill exceeds SGD 300 (before GST), the excess will be payable by the winner based on the chosen price plan (for instance, if the winner’s monthly bill before GST is SGD350, iSwitch will discount this by SGD300 and the winner will pay the excess of SGD50 plus GST).
 - If the winner’s monthly bill is less than SGD300, the balance will be forfeited and cannot be carried over to the subsequent month.
4. Except where prohibited by law, acceptance of the Prize shall constitute the winner's consent to iSwitch’s use, for up to 12 months after the Draw, of the winner's name and any statements made by the winner about the Contest, about iSwitch, and/or Prize information, for advertising and promotional purposes on print media, radio, television or the iSwitch Facebook Page and other iSwitch social media channels, without further payment, consideration, or prior

- notification.
5. *Prize Collection*: iSwitch will notify the winner via the Facebook Page within seven (7) days after the Draw. Such notification may be by email, phone or Facebook direct message or letter. The winner must acknowledge and claim the Prize via email or contact iSwitch by phone within three (3) days of such notification, failing which a replacement winner will be selected.
 6. In the event of a dispute about the identity of an Entrant, the IC number and the email address used by the Entrant during the sign up will be used as the basis to decide.
 7. iSwitch shall not be responsible for any entries not received for any reason whatsoever including entries which cannot be processed for technical reasons, including late, lost, delayed, ineligible, incomplete, or misdirected entries, and including entries not transmitted due to lost connections, miscommunications, failed computer transmissions, or technical failures.
 8. Notwithstanding anything in these Rules, iSwitch reserves the right at any time, in its absolute discretion to:
 - 8.1 Cancel or modify the Contest;
 - 8.2 Determine and/or amend by addition to, deletion from, or variation of these Rules without prior notification and all Entrants and winners shall be bound by such determination and/or amendments;
 - 8.3 Substitute, withdraw or cancel any prize without prior notice and without having to disclose any reason therefore and without any payment or compensation whatsoever.
 - 8.4 Any changes to the Contest or Rules will be notified to Entrants as soon as reasonably possible by iSwitch.
 9. iSwitch shall not be responsible for inaccurate Prize details supplied to any Entrant by any third party connected with the Contest.
 10. iSwitch will not disclose the personal data of the winner or any other Entrants without the data subject's prior consent.
 11. This Contest is in no way sponsored, endorsed, or administered by, or associated with, Facebook, Twitter, or any other social network.
 12. iSwitch shall have the right, at its sole discretion and at any time, to change or modify these Rules, such change shall be effective immediately upon posting on the iSwitch website or the iSwitch Facebook page.
 13. By entering this Contest, Entrants agree to indemnify, defend and hold harmless iSwitch and its respective subsidiaries, affiliates, directors, officers, employees, attorneys, agents and representatives, from any and all third party liability for any injuries, loss, claim, action, demand or damage of any kind arising from or in connection with the Contest (collectively, "**Losses**"), including without limitation any third party claim for copyright infringement or a violation of an individual's right to privacy and/or publicity right. The Contest is void where prohibited by law.
 14. Any and all disputes that cannot be resolved with iSwitch and causes of action arising out of or connected with this Contest, shall be resolved individually, without resort to any form of class action, before the courts of Singapore and governed by the laws of Singapore. IN ANY SUCH DISPUTE, ENTRANTS SHALL NOT BE ENTITLED TO ANY PUNITIVE, SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LEGAL FEES, OR ANY DAMAGES OTHER THAN ENTRANT'S ACTUAL OUT-OF-POCKET EXPENSES (IF ANY) ASSOCIATED WITH PARTICIPATING IN THE CONTEST. The Contest and iSwitch's website are provided "as is" without warranty of any kind, either express or implied.
 15. iSwitch is not responsible for any incorrect or inaccurate information, whether caused by

website users or by any equipment or programming associated with or utilized in the Contest, or by any technical or human error that may occur in the processing of submissions to the Contest, including but not limited to any misprints or typographical errors. iSwitch assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, entries. iSwitch is not responsible for any problems or technical malfunction of any telephone network or lines, computer equipment, servers, providers, computer on-line systems, software, or failure of email on account of technical problems or traffic congestion on the Internet or at any website, including injury or damage to participant's or to any other person's computer related to or resulting from participating or uploading information for the Contest. If, for any reason, the Contest is not capable of completion as planned, including but not limited to, any reason of infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of iSwitch that corrupt or affect the administration, security, fairness, integrity or proper conduct of the Contest, iSwitch reserves the right at its sole discretion to cancel, terminate, modify or suspend the Contest.