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Commercial Customer Referral Program

Refer a friend's business to iSwitch and earn \$100 voucher. Please see the below criteria in order to qualify for this program.

How does it work?

To start helping businesses enjoy significant savings, send us the potential customer's contact detail. Our team will then follow up and let you know when the potential customer signs up with us. A referral incentive payment (voucher) will be given to the you only once the referee has successfully signed up with iSwitch.

Is the potential customer eligible?

Kindly take note you must be an existing iSwitch Commercial customer and the account type you are referring should also be commercial "non-domestic" to qualify for this program.

There is no minimum consumption required.

How do I submit a referral?

Simply enter your details here:

<https://iswitch.com.sg/commercial/commercial-referral/>

Or email us with the relevant details:

Referrer	Referee
Name	Business partner's company name
Contact Number	Name
Email	Designation
Business Name	Contact Number
iSwitch Customer account number (if applicable)	Email

Please direct your queries to info@iswitch.com.sg or call 6955 9900.

Terms and Conditions

1. The schedule of incentive payment amounts stated in the incentive payment scheme above (the **"Payment Scheme"**), and these Terms and Conditions, are valid on the date of publication, and are subject to revision by I Switch Pte Ltd (the **"Company"** or **"iSwitch"**) from time to time by prior written notice. Continued participation in this referral program (this **"Program"**) shall constitute consent to such revision.
2. A **"Qualifying Referral"** shall be deemed to have been made when a customer, who is not an existing customer of the Company, having been referred to the Company by a referrer (a **"Referrer"**), makes payment to the Company for the said customer's first iSwitch electricity bill. Referral payments (each a **"Referral Payment"**) shall be deemed to have been earned only in respect of Qualifying Referrals.
3. A Referral Payment will be the only payment made by the Company to the Referrer in respect of each Qualifying Referral under this Program. A Referrer shall have no further claims against the Company in connection with each referral or Qualifying Referral and otherwise under the Program, and the Company is released from any and all such claims.
4. The voucher is a SGD100.00 (hundred Singapore dollar) voucher from Gain City (**"Voucher"**). The Voucher is as stated and no cash or other alternatives will be offered. The Voucher is not transferable and must be accepted as awarded. The Voucher is subject to availability and iSwitch reserves the right at its sole discretion to substitute any voucher with another of equivalent value without giving notice.
5. **The Referrer is NOT PERMITTED TO** discuss with or make promises or offers to customers concerning pricing and contracts or at all, The Referrer is only permitted to (a) distribute iSwitch flyers, (b) collect a potential customer's contact details and latest electricity bills, and (c) send the said details and bills to the Company. Upon receipt of this information, the Company may: check the customer's eligibility and propose a suitable value plan; make an offer of an electricity contract; assist the customer in changing electricity retailers; and/or provide post-sales support for the duration of the customer's electricity contract.
6. The Referrer has no authority to make representations or enter into contracts or agreements for and on behalf of the Company. No relationship is formed between the Company and a Referrer, whether in the form of contract, agency, partnership, or joint venture. The Company shall not be liable for any actions of or representations by the Referrer.
7. The Referrer represents and warrants that he/she is not (i) subject to sanctions under any applicable law and regulation, (ii) a politically exposed person, and/or (iii) under investigation by any authority or government in civil or criminal proceedings. The Referrer agrees that the Company shall not be obliged to make payment to the Referrer if (x) doing so would contravene any applicable law or regulation, (y) the Referrer has made a misrepresentation to the Company, and/or (z) the circumstances call for payment to be withheld.
8. The Referrer acknowledges that it is the Referrer's responsibility to ensure that he/she is not prevented by law and/or contract from participating in this Program, and undertakes to (i) abide by applicable income tax law and regulations, and (ii) hold the Company harmless from any violation by the Referrer of any law or regulation. The Company shall not be liable for any claim whatsoever by any third party related to any referral.
9. The Referrer agrees to indemnify, defend, and hold the Company and its representatives and agents harmless from and against any and all third party claims, demands, liabilities, costs, or expenses, including attorney's fees and costs, arising from or related to any breach by the Referrer of any of these Terms and Conditions or any violation by the Referrer of applicable law.
10. If any provision in these Terms and Conditions are held to be invalid, void, or unenforceable, such provision (or the part of it that is making it invalid, void or unenforceable) will be struck out and not affect the validity of and enforceability of the remaining provisions.
11. The Company may suspend or terminate the Program or a party's ability to participate in the Program at any time for any reason. The Company reserves the right to review and investigate all referral activities as deemed fair and appropriate.
12. These Terms and Conditions constitute the entire agreement between the Referrer and the Company concerning the Referrer's use of the Program. The failure of the Company to exercise or enforce any right or provision of these Terms and Conditions shall not constitute a waiver of such right or provision.
13. These Terms and Conditions shall be governed by and construed in accordance with the laws of Singapore. The Parties hereby submit to the non-exclusive jurisdiction of the Singapore courts.