

COMPLIMENTARY AIA PERSONAL ACCIDENTAL INSURANCE TERMS AND CONDITIONS

Date: 15 July 2020 ("Effective Date")

By registering for this value-added service offered by I Switch Pte Ltd, ("iSwitch") (thus "Promotion"), all customers are deemed to have accepted the following terms and conditions: -

1. Definitions

- (a) "**iSwitch Representatives**" means the employees, officers, agents, and other such authorised representatives of iSwitch.
- (b) "**Service**" means a complimentary Personal Accidental Insurance Coverage (AIA Star Lite and/or AIA Solitaire Lite) up to 6 months personal accident coverage by iSwitch's service provider AIA Singapore Designated Financial Services Consultants (SEOW SONG ZE RAPHAEL (02198-50228) ("**AIA Singapore**"), including
 - 24-Hr Personal Accident Cover Worldwide, at work, at school or at play
 - Covers for outpatient and inpatient accidental medical expenses
 - Claimable on accidents including food poisoning, insect bites and muscle strains
- (a) "**Offer**" means the offer of the Service upon sign up.
 - a. Each household is entitled to one 6-months personal accident coverage. Each household will have the option of choosing 1 family member for the 6-months coverage.
- (b) "**Home Electricity Plans**" means any residential electricity supply plan offered by iSwitch.
- (c) "**Customer Personal Data**" means Personal Data which any customer or prospective customer discloses to iSwitch, or which iSwitch processes on behalf of any customer or prospective customer, pursuant to this Agreement.
- (d) "**Personal Data**" means data, whether true or not, about an individual who can be identified (a) from that data alone, or (b) from that data and other information which iSwitch has or is likely to have access.
- (e) "**Customer**" means any person who signs up for a Home Electricity Plan with iSwitch.

2. iSwitch takes no responsibility for "AIA Singapore Obligations"

iSwitch takes no responsibility for AIA Singapore performance of the Service and any loss or damage suffered by the Customer as a consequence thereof.

3. Validity of this Promotion

The Offer must be redeemed within six (6) months of signing up any iSwitch's Home Electricity Plans.

4. Governing law

This Agreement is governed by the laws of Singapore.

5. Eligibility and Selection

- (a) Only residents of Singapore are eligible for this Promotion.
- (b) iSwitch reserves the right to refuse this offer to any person.

6. Promotion

- (a) This Promotion is not redeemable for cash or any other products or services unless stated otherwise by iSwitch and it cannot be transferred or exchanged.
- (b) This Promotion is not valid with any other promotions offered by iSwitch.
- (c) iSwitch reserves the right to amend the terms and conditions of, or suspend or terminate, this Promotion at any time without prior notice.
- (d) To redeem the Service, the Customer shall get in contact directly with AIA Singapore Designated Financial Services Consultants to organise the date/time of service and provide the necessary customer information as may be required.

7. Personal Data

- (a) iSwitch shall not and shall take all steps to ensure that each iSwitch Representative shall not, transfer Customer Personal Data to a place outside Singapore without iSwitch's prior written consent.
- (b) iSwitch shall protect Customer Personal Data in iSwitch's control or possession by making reasonable security arrangements (including, where appropriate, physical, administrative, procedural, and information & communications technology measures) to prevent unauthorised or accidental access, collection, use, disclosure, copying, modification, disposal or destruction of Customer Personal Data, or other similar risks.
- (c) iSwitch shall only permit authorised personnel to access Customer Personal Data on a need-to-know basis.
- (d) Where iSwitch provides Customer Personal Data to AIA Singapore Designated Financial Services Consultants, iSwitch shall make reasonable effort to ensure that the Customer Personal Data is accurate and complete before providing the same to AIA Singapore Designated Financial Services Consultants. iSwitch shall put in place adequate measures to ensure that the Customer Personal Data in its possession or control remain or is otherwise accurate and complete. In any case, iSwitch shall take steps to correct any errors in the Customer Personal Data, as soon as practicable upon iSwitch's written request.
- (e) iSwitch shall not retain Customer Personal Data (or any documents or records containing Customer Personal Data, electronic or otherwise) for any period of time longer than is necessary to serve the purposes of this Agreement.

8. Indemnity

Each Customer releases and indemnifies iSwitch and its officers, shareholders, employees, agents, directors, affiliates, assigns, suppliers, licensors, promoters, and agencies (“**Representatives**”) with this Promotion against all liability, cost, loss or expense arising out of acceptance of the Service or participation in this Promotion including (but not limited to) damage to property and whether direct, consequential, or reasonably foreseeable due to a negligent act or omission. IN NO EVENT WILL ISWITCH OR ITS REPRESENTATIVES BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE SERVICE.