

iSwitch and DBS Green Energy Promotion (the “Promotion”):

I SWITCH PTE LTD (“**iSwitch**”) and DBS BANK LTD (“**DBS**”) are proud to announce the following Promotion to all homeowners who are interested in building a more sustainable future.

Eligible homeowners who install any green energy solution using both an approved iSwitch partner and a DBS Home Renovation Loan, can enjoy a SGD100.00 bill rebate off your iSwitch electricity bill (“**Entrant**”).

The following terms and conditions (“**Rules**”) shall apply to the Promotion. By participating in the Promotion, an Entrant is indicating his/her/their agreement to be bound by these Rules. If you have any questions, please contact save@iswitch.com.sg

Rules

1. *Eligibility:*

- 1.1 The Promotion is open to all Entrants who are residents of Singapore aged 18 years and above, except employees of iSwitch and its affiliates and the immediate family members of such employees.
- 1.2 At the time of requesting a consultation (see rule 4.1), the Entrant must have a residential contract with iSwitch.
- 1.3 All Entrants must finance the installation of the approved Green Energy Solution (as defined at rule 1.4 below) using a DBS Renovation Loan.
- 1.4 All Entrants must successfully install one of the following green energy solutions (collectively, “**Green Energy Solutions**”):
 - (a) solar panels;
 - (b) battery storage; or
 - (c) electric vehicle chargerusing an approved iSwitch partner (“**Approved Partner**”).
- 1.5 The qualifying period for the promotion is between 21 April 2021 and 30 June 2021.
- 1.6 The loan application has to be approved and the quote has to be accepted before 31 July 2021 to qualify. The installation does not have to take place before 30 June 2021, but the bill rebate will only be credited (within 90 business days) once iSwitch receives the photo mentioned at rule 4.5 below.
- 1.7 Only one entry is permitted per household.

2. This Promotion will only be available to the first 100 eligible Entrants.

3. The list of Approved Partners are:

- (a) Eigen Energy Singapore Pte Ltd;
- (b) PlugIt Pte Ltd (EV chargers only); and
- (c) Airtec Pte Ltd (EV chargers only).

4. To participate in the Promotion:

4.1 *Request a consultation*

Please send us your contact details at save@iswitch.com.sg stating your interest in installing a Green Energy Solution, and a member of the iSwitch team will contact you for a consultation.

4.2 *Set up a site survey*

Depending on your requirements and your desired Green Energy Solution, iSwitch will

help to set up the survey with one of our Approved Partners.

4.3 Apply for a DBS Renovation Loan

Entrants must finance the installation of the Green Energy Solutions using a DBS Renovation Loan: <https://www.dbs.com.sg/personal/promotion/renoloan-promo>.

4.4 Accept the proposal

Once Entrants have accepted the Approved Partner's proposal for the installation of the Green Energy Solution, Entrants may proceed to fix a date for installation.

4.5 Email a photo to get bill rebate

Within 14 days from the installation of the Green Energy Solution, Entrants are to email a photo to iSwitch for verification save@iswitch.com.sg and a one-off SGD100.00 bill rebate ("**Rebate**") will be credited within 90 business days of iSwitch's receipt of the said photo.

5. Except where prohibited by law, acceptance of the Rebate shall constitute the winner's consent to iSwitch's use, for up to 12 months after the Draw, of the winner's name and any statements made by the winner about the Contest, about iSwitch, and/or information about the Rebate, for advertising and promotional purposes on print media, radio, television or the iSwitch Facebook page and other iSwitch social media channels, without further payment, consideration, or prior notification.
6. In the event of a dispute about the identity of an Entrant, the IC/passport number and the email address used by the Entrant during the sign up will be referred to as a basis for decision.
7. iSwitch shall not be responsible for any entries not received for any reason whatsoever including entries which cannot be processed for technical reasons, including late, lost, delayed, ineligible, incomplete, or misdirected entries, and including entries not transmitted due to lost connections, miscommunications, failed computer transmissions, or technical failures.
8. Notwithstanding anything in these Rules, iSwitch reserves the right at any time, in its absolute discretion to:
 - 7.1 Cancel or modify the Promotion;
 - 7.2 Determine and/or amend by addition to, deletion from, or variation of these Rules without prior notification and all Entrants shall be bound by such determination and/or amendments;
 - 7.3 Substitute, withdraw or cancel the bill rebate without prior notice and without having to disclose any reason therefore and without any payment or compensation whatsoever.
 - 7.4 Any changes to the Promotion or Rules will be notified to Entrants as soon as reasonably possible by iSwitch.
9. iSwitch will not disclose the personal data of the Entrants without the data subject's prior consent.
10. This Promotion is in no way sponsored, endorsed, or administered by, or associated with, Facebook, Twitter, or any other social network.
11. iSwitch shall have the right, at its sole discretion and at any time, to change or modify these Rules, such change shall be effective immediately upon posting on the iSwitch website or the iSwitch Facebook page.
12. By entering this Promotion, Entrants agree to indemnify, defend and hold harmless iSwitch and its respective subsidiaries, affiliates, directors, officers, employees, attorneys, agents and representatives, from any and all third party liability for any injuries, loss, claim, action, demand or damage of any kind arising from or in connection with the Promotion (collectively, "Losses"), including without limitation any third party claim for copyright infringement or a violation of an individual's right to privacy and/or publicity right. The Promotion is void where prohibited by law.

13. Any and all disputes that cannot be resolved with iSwitch and causes of action arising out of or connected with this Promotion, shall be resolved individually, without resort to any form of class action, before the courts of Singapore and governed by the laws of Singapore. IN ANY SUCH DISPUTE, ENTRANTS SHALL NOT BE ENTITLED TO ANY PUNITIVE, SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LEGAL FEES, OR ANY DAMAGES OTHER THAN ENTRANT'S ACTUAL OUT-OF-POCKET EXPENSES (IF ANY) ASSOCIATED WITH PARTICIPATING IN THE PROMOTION. The Promotion and iSwitch's website are provided "as is" without warranty of any kind, either express or implied.
14. iSwitch is not responsible for any incorrect or inaccurate information, whether caused by website users or by any equipment or programming associated with or utilized in the Promotion, or by any technical or human error that may occur in the processing of submissions to the Promotion, including but not limited to any misprints or typographical errors. iSwitch assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, entries. iSwitch is not responsible for any problems or technical malfunction of any telephone network or lines, computer equipment, servers, providers, computer on-line systems, software, or failure of email on account of technical problems or traffic congestion on the Internet or at any website, including injury or damage to participant's or to any other person's computer related to or resulting from participating or uploading information for the Promotion. If, for any reason, the Promotion is not capable of completion as planned, including but not limited to, any reason of infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of iSwitch that corrupt or affect the administration, security, fairness, integrity or proper conduct of the Promotion, iSwitch reserves the right at its sole discretion to cancel, terminate, modify or suspend the Promotion.
15. Entry into this competition is subject to iSwitch's terms and conditions and DBS' terms and conditions. iSwitch's terms and conditions can be viewed <https://iswitch.com.sg/wp-content/uploads/2021/04/iSwitch-TCs-Version-2.8-01-April-2021.pdf?x48101> and DBS terms and conditions can be viewed <https://www.dbs.com.sg/personal/promotion/renoloan-promo>
16. iSwitch reserves its right to amend its terms and conditions without prior notice.
17. iSwitch reserves the right to refuse this offer to any person at its discretion.